

NEW MEXICO HUMAN SERVICES DEPARTMENT

Medicaid Management Information System Replacement (MMISR) Project



PROPOSAL ADDENDUM 16 (Sixteen)
ADDENDUM TITLE: HHS 2020 Legacy Enterprise Partner Interfaces

Created/Updated: July 14, 2019
Version: 1.1

Revision History

| Date | Version # & Reason for Revision | Requester | Editor/Author |
|-------------|--|--|----------------------|
| 01/17/2016 | 1.0 Created a new addendum for Enterprise Stakeholder Interfaces | Shilo Stewart due to DoIT RFP comments | Sherri Poindexter |
| 07/14/2019 | 1.1 – updated DOH interface information | Kim Price | Sherri Poindexter |
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Interfaces are a critical piece of an integrated Solution. Attached is a sample list of the known legacy interfaces, for two Enterprise Partners (CSES and DOH) for the purpose of understanding the types of legacy interfaces. There may be multiple types of interfaces (e.g., Real-time, Batch, Incoming, Outgoing, Bi-directional) going forward but to the extent possible the State would like to move to Real-time interfaces. There will be interfaces for additional Enterprise Partners (e.g., BHSD, ALTSD, CYFD, etc.) and we will update list as the information is available.

Not all of these will be integrated into the new system but the Vendor should consider these as well as the potential for future growth for multiple Enterprise partners.

Child Support Interfaces

| Interface Partner | Data Needed | Purpose | Current CSES Interface (Yes/No) | Internal or External | Accessed via |
|----------------------------------|--|--|---------------------------------|----------------------|--|
| eCSES(System) | User and case specific information. | To allow case members to access some of their case information online and for them to provide updated member data (addresses, employment etc.) | Yes | Batch | Interface pushed/pulled via FTP to/from eWI prod server |
| eEmployer(System) | Employer Address, FEIN, Point of Contact, Phone, Fax, etc. | To allow our employer partners to communicate and do business with CSED online. This includes setting up an EFT process called Auto Withdrawal to pay court ordered child support deducted from their employees pay. | Yes | Batch | Interface pushed/pulled via FTP to/from eWI prod server |
| ERB(Partner)State-Educ Ret Board | Active retirement information for educational employees including address for locate purposes. | Locate. | Yes | Manual Batch | Filezilla used to manually transfer interface to/from ERB server |

| Interface Partner | Data Needed | Purpose | Current CSES Interface (Yes/No) | Internal or External | Accessed via |
|------------------------------|---|--|---------------------------------|--------------------------|--|
| OCSE(Partner)Federal-QUICK | Case information including status, type, information on parties, court orders, arrears, judgments, etc. | To look at case detail, other state worker information. | Yes | External on demand query | system logs into OCSE state portal quick application & makes query |
| OCSE(Partner)Federal-FCR | All child support cases handled by state IV-D child support agencies (referred to as IV-D cases) and all support orders established or modified after Oct 1998. | Assists in locating parties that live in different states to establish, modify, or enforce child support obligations; establish paternity; enforce state law regarding parental kidnapping; and establish or enforce child custody or visitation determinations. | Yes | Batch | Interfaces transfer using CFI (Cyberfusion) to NCC node |
| Wells Fargo(Partner)National | Information related to collections (including lockbox collections) and returns. Reports and images. | To keep track of child support payments sent by Electronic Fund Transfer or via mail in order to post the collection into CSES. Account reconciliation. | YES | Batch | Interfaces transfer using C:D (NDM) |
| IDEC(Partner)National | Delinquent non-custodial party's financial information. | New Mexico contracts with IDEC for the purposes of matching with banking institutions not captured by MSFIDM, and to meet the Federal requirements. | Yes | Batch | Interfaces transfer using C:D (NDM) |

| Interface Partner | Data Needed | Purpose | Current CSES Interface (Yes/No) | Internal or External | Accessed via |
|---------------------------------------|--|---|---------------------------------|------------------------|--|
| ASPEN- ISD(Partner)Internal | Member (including absent parent) information including name, dob, ssn, address, employment, monthly benefits status including grant/TANF, coop/non-coop interface, case type, etc. | Case referrals, sanctions/compliance, discovery of information, verification of benefit types, assigned office, locate, household information, child support income, etc. | Yes | Batch | Interfaces transfer using FTP across secure VPN tunnel from mainframe |
| CYFD(Partner)State-Foster Care | Case Referrals for IV-E cases | To be in compliance with federal requirements. | No (Incoming not active) | CSED Manual process | |
| CYFD(Partner)State-Daycare Assistance | Monthly payments and distributions | Monthly payments and distributions. Demographics, payments and distribution, eligibility determinations. | Yes (Outgoing - Monthly) | Batch | Interface file transfer via FTP to Sapphire STS, CYFD then pulls the file |
| MVD(Partner)State | Name, dob, ssn (if available), address, DL status, car registration, etc. of the applicant. | Locate, License suspension & reinstatement verification. | Yes | Batch & manual website | Interfaces transfer via FTP to Sapphire STS, STS then transfers to TRD server using SSH SFTP |

| Interface Partner | Data Needed | Purpose | Current CSES Interface (Yes/No) | Internal or External | Accessed via |
|---------------------|--|--|---|-----------------------------|---|
| NMDWS(Partner)State | Wages, work history, unemployment insurance. | Calculating guideline child support, locate. | Yes | Batch & manual website | Interfaces transfer via FTP to/from Foxhound STS, NMDWS pushes/Pulls to/From Foxhound STS |
| PNM(Partner)State | Address. | Locating non-custodial parents. | Yes (Currently both incoming & outgoing inactive) | inactive (batch previously) | |
| TRACS(System) | Check status (redeem, stale date, etc.) | To track check status for warrants issued by CSES. | YES, To be discontinued. | batch | Both systems on MVS1 so no transfer of files necessary |

| Interface Partner | Data Needed | Purpose | Current CSES Interface (Yes/No) | Internal or External | Accessed via |
|----------------------------|--|---|--------------------------------------|----------------------|--|
| TRD(Partner)State | Tax intercepts, address. | To intercept state tax refund that is used to pay past due balance and arrears on child support cases. Also used for locate purposes. | Yes (Incoming and Outgoing - weekly) | batch (weekly) | Interface files transfer via FTP to Sapphire STS, STS then transfers to TRD server using SSH SFTP. Sapphire STS pulls incoming files from TRD server using SSH SFTP and pushes to MVS1 |
| Child Support Lien Network | | | No-retired | | |
| AOC(Partner)State | New Mexico is responsible for enacting its State Case Registry under section 453(h) of the Social Security Act as part of the Federal Case Registry. The Federal Case Registry requires the states, through the SCR, to contain abstracts of court orders and other information with respect to each case and order. The information required includes, but is not limited to case history | Enact New Mexico's requirement for a State Case Registry as described in the Social Security Act, in addition to New Mexico's Federal requirements, prepare for court and also review court documents not available to CSED, to confirm time and dates of court hearings. This information is sent with the rest of CSES data to the Federal Case Registry. | No, Not currently active. | manually website | |

| Interface Partner | Data Needed | Purpose | Current CSES Interface (Yes/No) | Internal or External | Accessed via |
|--------------------------|---|--|---|-----------------------------|--|
| | including all filed documents, court calendar & legal activities (upcoming hearings, location, assigned judge and hearing officer, etc.). | | | | |
| WCA(Partner)Federal | SSN, DOB, address, employer, etc. In future may also need to obtain compensation/benefits information for garnishment purposes if not available currently. | WCA (Workers Compensation Administration) sends information to CSES to match all non-custodial parents for whom CSES needs more 'locate' information. | Yes (Incoming only, No outgoing interface) | manual/email | Manual - sent attached to a secure email, reformatted and unloaded to MVS1 using FTP |
| Dept. of Corrections | Incarceration status including facility, release date, probation/parole eligibility date, SSN, DOB, address (if released), employer's address (if on work-release program). | Locate. | No (Not active) | inactive (batch previously) | |
| DFA/SHARE(Partner) State | Financial information. | To generate and then then transmit the GL Journal records for K-warrants, direct deposits (EFT), and TANF recoveries. Generate and transmit (CSES) issued warrant conversion | Yes (No Incoming interface, in development to | batch | FTP to transfer files from MVS1 to DFA server |

| Interface Partner | Data Needed | Purpose | Current CSES Interface (Yes/No) | Internal or External | Accessed via |
|--------------------------|---|--|--|----------------------|---|
| | | records and canceled warrants to SHARE. | replace TRACS) | | |
| ASD(Partner)Internal | Financial information. | General ledger, Issued & cancelled warrants. | Yes (No incoming interface) | batch | |
| BOC(Partner)Internal | Financial information. | CSES creates and transmits K Warrants (issued warrants) data to be combined with K warrant forms and printed at BOC, and reviewed by SDU prior to mailing. | Yes (No incoming interface - in development warrants will be printed by DFA) | batch | FTP to transfer files from MVS1 to Sapphire STS BOC picks file up |
| Innovis(Partner)National | Credit information including disputes & updates, if any. | Credit bureau referrals. | Yes (No incoming interface) | batch | FTP to Sapphire STS, Sapphire STS uses SSH SFTP to push file to INNOvis |
| NM Lottery | Individual winnings and information on the recipient so that match can be done. | To intercept winnings to pay past due balance and arrears on child support cases. Also may be used for locate purposes. | Yes (No incoming interface) | batch | No Transfer of file, file is placed on MVS1 and NM Lottery picks up |

| Interface Partner | Data Needed | Purpose | Current CSES Interface (Yes/No) | Internal or External | Accessed via |
|---------------------------|--|--|---------------------------------|----------------------|---|
| PED(Partner)State | Licensing data for public education employees. | License suspension & reinstatement for compliance/non-compliance with child support. | Yes (No incoming interface) | batch | FTP to transfer file to Sapphire STS in License Suspension Share folder |
| Equifax(Partner)National | Credit information including disputes & updates, if any. | Credit bureau referrals. | Yes (No incoming interface) | batch & manual | Manual transfer of file using Equifax internet site |
| eReporting(System) | Relevant data to be used for different audiences such as federal and state entities, HSD central and field management, as well as CSED non-management employees. | To score CSED's performance which then determines incentive funding (and/or sanction) levels. Also needed for submission of reports to the Office of the Secretary (OOS) on its progress in meeting state performance goals, which is ultimately reported to the NM Legislature. Also used as performance measurement tool for the central & field offices for strategic planning. | Yes (No incoming interface) | batch | Interface pushed via FTP to eWI prod server |
| Experian(Partner)National | Credit information including disputes & updates, if any. | Credit bureau referrals. | Yes (No incoming interface) | batch & manual | Manual transfer of file using Equifax internet site |

| Interface Partner | Data Needed | Purpose | Current CSES Interface (Yes/No) | Internal or External | Accessed via |
|-----------------------------|--|--|--|----------------------|--|
| YoungWilliams(Partner)State | Primarily most of the data is outgoing i.e., it goes from CSES to CRM (Customer Relationship Management). In future though it may be a good idea to have monthly reports including call records data from CRM to CSES. | To evaluate call center's performance and also for QA purposes. | Yes (No incoming interface but that may change) | screen scrape | |
| YoungWilliams(Partner)State | Daily disbursements and payments | Extracts and sends Kidslane data file to Young Williams. KIDSLINE is an Interactive Voice Response system that allows members of a IVD case to get information on their case and to provide information. | Yes | batch | FTP to Sapphire STS, Sapphire STS uses SSH SFTP to push file to Young Williams |
| MAD(Partner)Internal | Medical insurance information including monthly premium, coverage & people covered under the plan. | To verify medical insurance for establishing & enforcing medical & child support. | Currently sending an Excel file with individuals that have insurance coverage. (No incoming interface) (Not active). | no interface | |

| Interface Partner | Data Needed | Purpose | Current CSES Interface (Yes/No) | Internal or External | Accessed via |
|----------------------------------|---|---|--|-----------------------------|---|
| RR Donnelley(Partner) Commercial | Primarily most of the data is outgoing. In future though it may be a good idea to have monthly reports including type of forms sent, returned/undelivered, etc. | To evaluate the efficacy of print jobs and avoid undue wastage. Prints CSED Batch forms, stuffs and mails. | Yes (No incoming interface) | batch | File sent via C:D (NDM) to RR Donelley node CHICMBBS1 |
| TPL(Partner)State | Mostly outgoing data. Pertinent information on IV-D cases is provided to TPL. | The purpose of the Third Party Liability (TPL) program is to reduce Medicaid expenditures | No (No incoming interface) (not active) | inactive (batch previously) | |
| DOH-Vital Statistics | Birth records including birth certificates and acknowledgement of paternity (AOP). Death records. | Locate, verification of parents, date of death, date of birth, other demographic information. | No - Pending agreement with DOH for implementation | manual | |
| Maximus-SNHD | Name, SSN, DOB, income, address, employer address for new hires. | Locate. Income withholding purposes. | Yes (only incoming) | batch | Maximus pushes data files from state and federal new hires to Sapphire STS, Sapphire pushes to MVS1 |
| SSA | Status of retirement benefits, disability claim, type of disability and monthly amount (if approved), lump sum | Locate, verification of type of disability for guideline calculation (SSD cases), case closure, garnishment, etc. | SVES reports Included as part of FCR | batch | |

| Interface Partner | Data Needed | Purpose | Current CSES Interface (Yes/No) | Internal or External | Accessed via |
|-----------------------------|---|--|--|----------------------|--|
| | payments (if any), address, SSN, DOB, Office address. | | Incoming feed | | |
| IRS | Tax intercepts, address. | To intercept federal tax refund that is used to pay past due balance and arrears on child support cases. Also used for locate purposes. | Yes | batch | Transfer via CFI (Cyberfusion) to/from OCSE |
| CSENet | Relevant case & member information. | This file is sent to a national database which sends on appropriate information to various states to either create or update cases that are inter-jurisdictional (CP in one state, NCP in another) | Yes, with states that are CSENet compatible. | batch | Transfer via CFI (Cyberfusion) from OCSE |
| ICR | Interstate case data including case IDs. | This process was set up by OCSE to reconcile interstate case ids to enhance automated processing between states. | Yes | batch | Transfer via CFI (Cyberfusion) from OCSE |
| OCSE(Partner)Federal - eIWO | Outgoing state order file, and incoming Order result, Acknowledgement and FEIN files. | Meet requirement that states shall transmit orders to employers for the withholding of income at the option of the employer using the electronic transmission methods prescribed by the secretary. | Yes | Batch | Transfer via FTP to/from Sapphire STS and OCSE pushes/pulls files from STS |

Department of Health Interfaces

| Division | Interface/Webservice Name | Interface/Webservice | Direction | Partner |
|-------------------------------------|---|----------------------|-------------------------------------|----------------------|
| Developmental Disabilities Supports | Family Infant Toddler Program (FIT) | Webservice | Request/Response (Bi-directional) | RESPEC |
| Developmental Disabilities Supports | Health Assessment Tool (eCHAT) | Webservice | Request/Response (Bi-directional) | Therap Services, LLC |
| Developmental Disabilities Supports | DDSD Client Management Data System (CDMS) | Interface(s) | Outgoing, Incoming (separate files) | DOH IT |
| Developmental Disabilities Supports | Central Registry – DDSD | Interface(s) | Outgoing, Incoming (separate files) | DOH IT |
| Developmental Disabilities Supports | DDSD individual database applications - Hospital Discharge Tracking | Webservice | Request/Response (Bi-directional) | DOH IT |
| Developmental Disabilities Supports | DDSD individual database applications - Regional Office Intervention Tracking | Webservice | Request/Response (Bi-directional) | DOH IT |
| Developmental Disabilities Supports | DDSD individual database applications - Provider Enrollment | Webservice | Request/Response (Bi-directional) | DOH IT |
| Developmental Disabilities Supports | DDSD individual database applications - Supported Employment | Webservice | Request/Response (Bi-directional) | DOH IT |
| Developmental Disabilities Supports | DDSD individual database applications - Jackson Clients | Webservice | Request/Response (Bi-directional) | DOH IT |
| Developmental Disabilities Supports | DDSD individual database applications - OBS Behavioral Supports | Webservice | Request/Response (Bi-directional) | DOH IT |
| Developmental Disabilities Supports | DDSD individual database applications - Statewide Aspiration Risk List | Webservice | Request/Response (Bi-directional) | DOH IT |

| Division | Interface/Webservice Name | Interface/Webservice | Direction | Partner |
|------------------------------------|---|----------------------|-------------------------------------|----------------------------|
| Division of Health Improvement | ASPEN SUITE (ACO) AEM - ASPEN Enforcement Manager | Interface(s) | Outgoing, Incoming (separate files) | Deloitte |
| Division of Health Improvement | ASPEN SUITE (ACO) AST - ASPEN Scheduling and Tracking | Interface(s) | Outgoing, Incoming (separate files) | Deloitte |
| Division of Health Improvement | ASPEN SUITE (ACO) ASPEN Web – CLIA 116 and CLIA accounting – CLIA(Clinical Laboratory improvement Amendments) | Interface(s) | Outgoing, Incoming (separate files) | Deloitte |
| Division of Health Improvement | ASPEN Complaints/Incidents Tracking System (ACTS) | Interface(s) | Outgoing, Incoming (separate files) | Deloitte |
| Division of Health Improvement | ASPEN Automated Survey Processing Environment (ASE-Q) | Interface(s) | Outgoing, Incoming (separate files) | Deloitte |
| Epidemiology and Response Division | Enhanced HIV/AIDS Reporting System – ERD | Interface(s) | Outgoing, Incoming (separate files) | CDC - NCHHSTP Informatics |
| Epidemiology and Response Division | Vital Records - ERD | Webservice | Request/Response (Bi-directional) | DOH IT |
| Office of Facilities Management | Avatar – OFM | Interface(s) | Outgoing, Incoming (separate files) | OFM |
| Office of Facilities Management | Billing Functions, Clearinghouse Interfaces - OFM (NaviCure, xActimed, etc.) | Webservice | Request/Response (Bi-directional) | OFM |
| Office of Facilities Management | Caretracker | Webservice | Request/Response (Bi-directional) | NM Veterans Administration |
| Office of Facilities Management | WORx Pharmacy Application - OFM (NMBHI & NMRC) | Interface(s) | Outgoing, Incoming (separate files) | DOH IT |

| Division | Interface/Webservice Name | Interface/Webservice | Direction | Partner |
|------------------------|--|----------------------|-------------------------------------|--|
| Public Health Division | Statewide Immunization Information System – PHD, ERD (NMSIIS, WebIZ) | Webservice | Request/Response (Bi-directional) | SagePuruits dba Envision Technologies |
| Public Health Division | Women, Infants and Children – PHD - WIC | Interface(s) | Outgoing, Incoming (separate files) | ITSD |
| Public Health Division | CaRS | Interface(s) | Outgoing, Incoming (separate files) | DOH IT |
| Public Health Division | Cancer Screening and Tracking | Webservice | Request/Response (Bi-directional) | The Centers for Disease Control and Prevention (CDC) |
| Public Health Division | Billing and Electronic Health Record (BEHR) | Interface(s) | Outgoing, Incoming (separate files) | Public Health Division (PHD) |
| Public Health Division | Acro Case Management system | Webservice | Request/Response (Bi-directional) | Conduent |
| Public Health Division | ACRO Case Management System - Families First | Webservice | Request/Response (Bi-directional) | Family Health Bureau |
| Public Health Division | ACRO Case Management System - New Born Genetic Screening | Webservice | Request/Response (Bi-directional) | Family Health Bureau |